Ahsay Backup

Ahsay Managed Backup as a Service

Getting Started Guide for AhsayOBM macOS

Ahsay Systems Corporation Limited

12 January 2023

Revision History

Date	Descriptions
12 Jan 2023	First version

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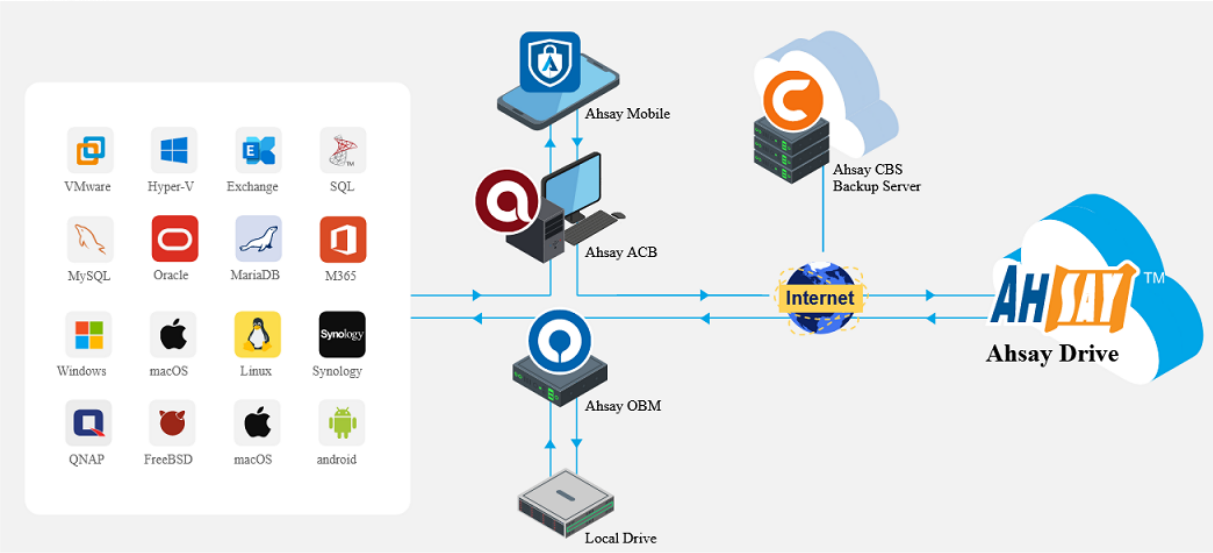
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1 Overview



Ahsay managed backup as a service, is a platform which allows MSP's to quickly provision and setup their backup service and cloud storage with minimal effort. It consists of three components:

- **AhsayCBS backup server**

  The AhsayCBS backup server is hosted by Ahsay, each customer can provision their own private instance. The backup server provides the functions needed to manage an online backup business such as manage backup user accounts, cloud storage setup, monitoring backup & restore activities, usage statistics etc.

- **Ahsay Drive**

  Ahsay Drive is the cloud storage used by the AhsayCBS backup server to store data backed up by AhsayOBM and AhsayACB agents from clients' servers, PC's, and notebooks. Ahsay Drive runs on the Microsoft Azure platform. The storage quota on Ahsay Drive dependents on the subscription plan, MSP's can also choose to use their own cloud storage instead of Ahsay Drive.

  Product evaluation customers will automatically get allocated 100GB of storage on their own Ahsay Drive accounts.

- **Backup Agents**

  The backup agents; AhsayOBM and AhsayACB are also found on the backup server, clients can download AhsayOBM and or AhsayACB and deploy them onto their own servers, PC's, and notebooks to backup data on these devices.

  Ahsay Mobile which is used to backup Android and iOS devices, also doubles as a two-factor authentication tool for login to AhsayCBS, AhsayOBM, and AhsayACB can be downloaded directly from their respective app stores.

2 Requirements

On macOS 10.15 or above, “Full Disk Access Permission” must be granted to AhsayOBM after installation. For steps on how to do this refer to **Chapter 3.2** of the AhsayOBM Quick Start Guide https://www.ahsay.com/download/download_document_v9_obm-quickstart-mac.jsp

For details of other requirements and limitations please refer to the items in **Chapter 3** of the AhsayOBM Quick Start Guide https://www.ahsay.com/download/download_document_v9_obm-quickstart-mac.jsp

3 Get Started with AhsayOBM

The Getting Started Guide will walk you through:

1. Download and installation (online installation option) of AhsayOBM backup agent on a macOS machine.

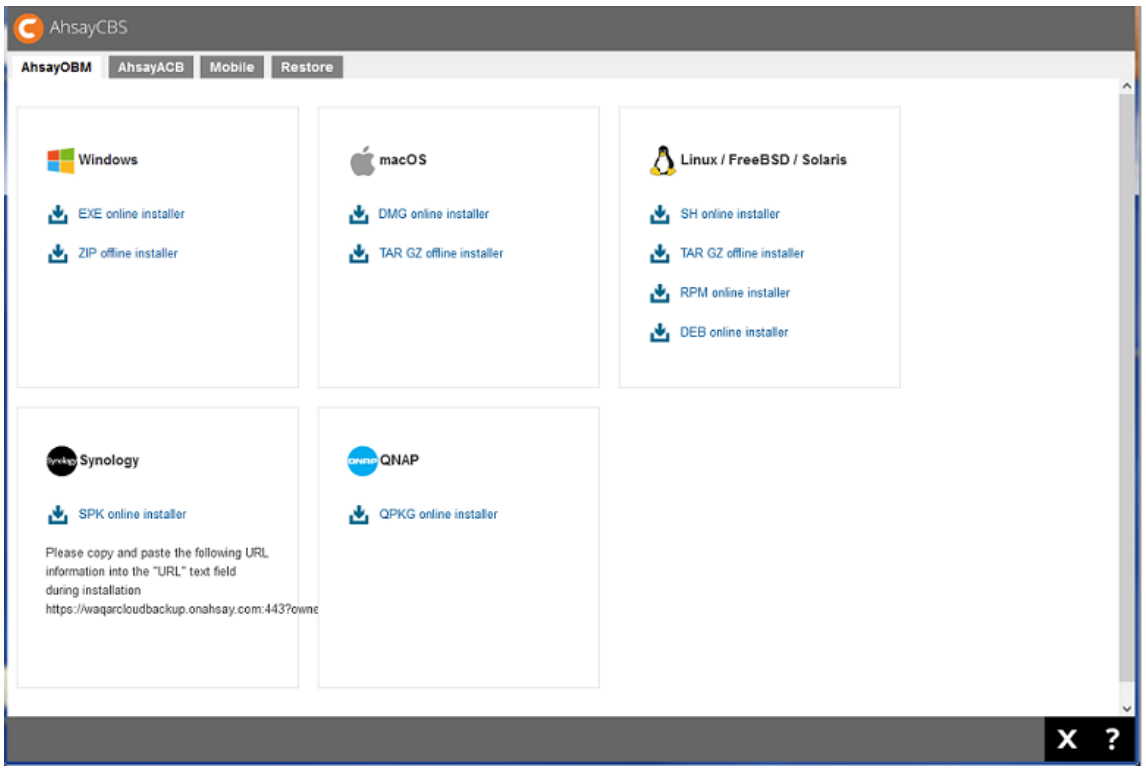
   For offline installation option, please refer to **Chapter 5.2.2** of the AhsayOBM Quick Start Guide https://www.ahsay.com/download/download_document_v9_obm-quickstart-mac.jsp

2. Creating a basic File Backup Set using default settings.

3. Starting a manual backup job.

4 Download and Install AhsayOBM

Click on the download link emailed to you after your successful free trial registration to access backup agent download page.



You can access the download page by clicking on the following icon on the AhsayCBS web console.

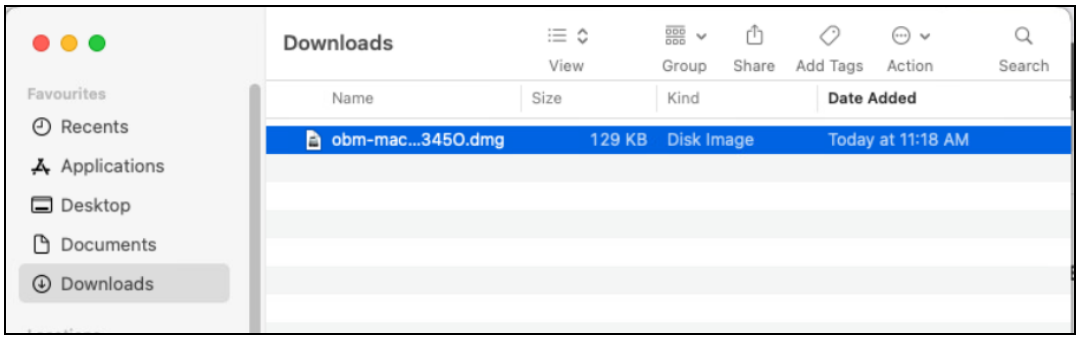


Online Installation

1. In the macOS section of the AhsayOBM tab, click on **DMG online installer** to download the installation file for online installation.



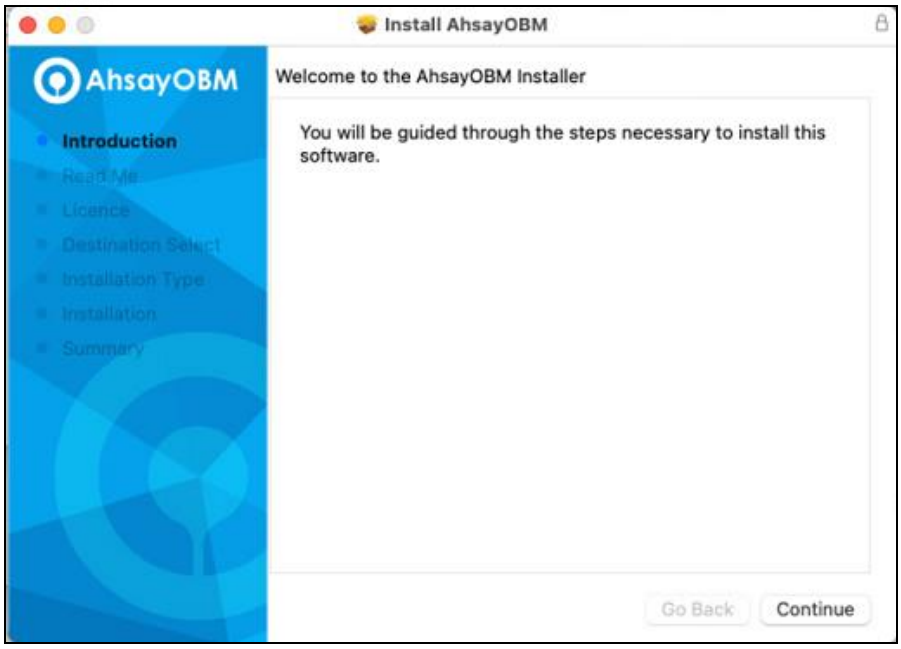
2. Double-click the **obm-mac...dmg** installation file.



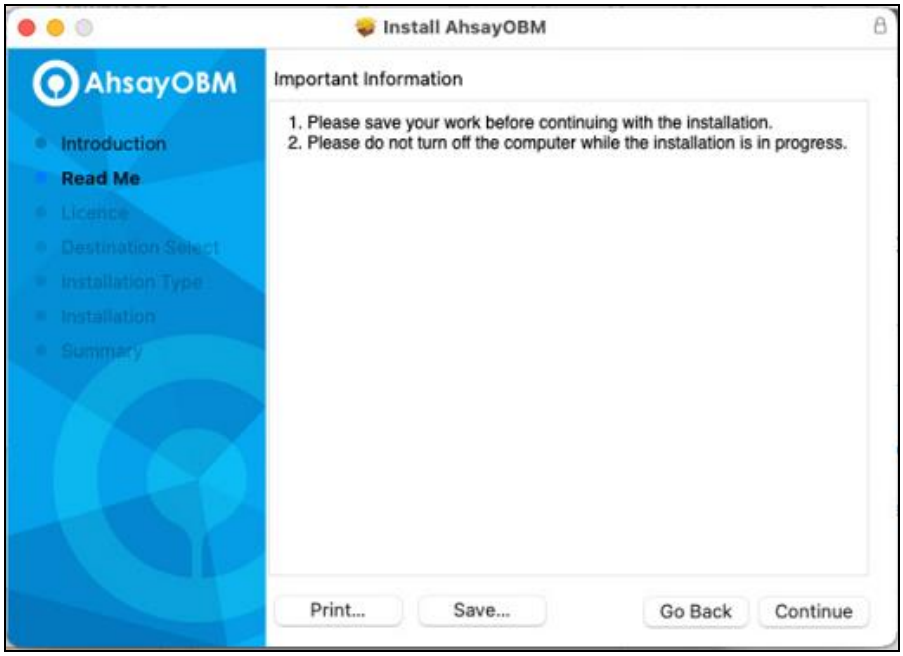
3. Double-click the **obm.pkg** file to start installation.



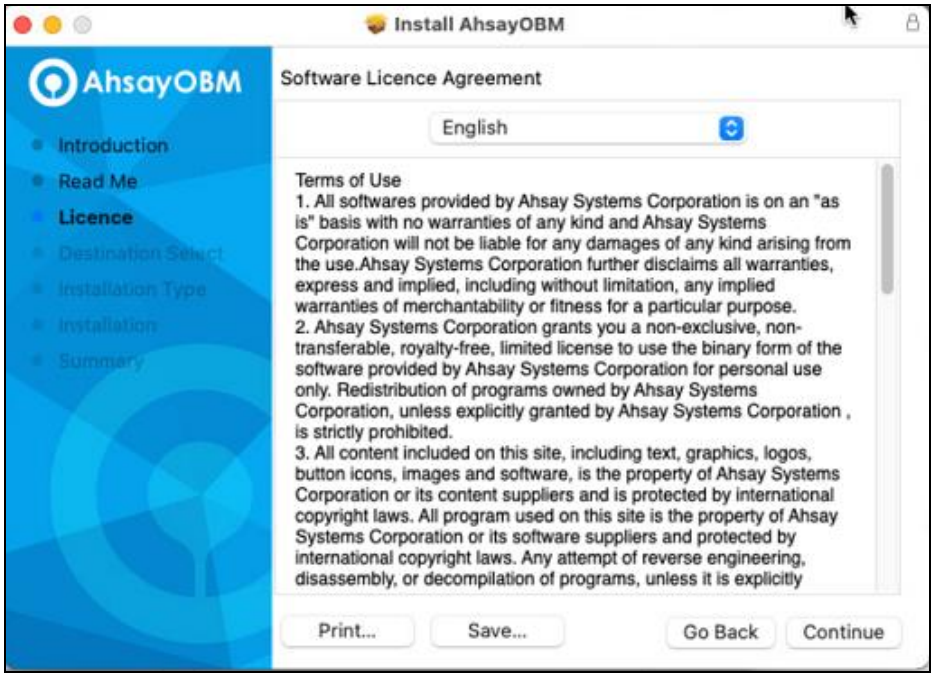
4. Click **Continue** to proceed.



5. Click **Continue** to proceed.



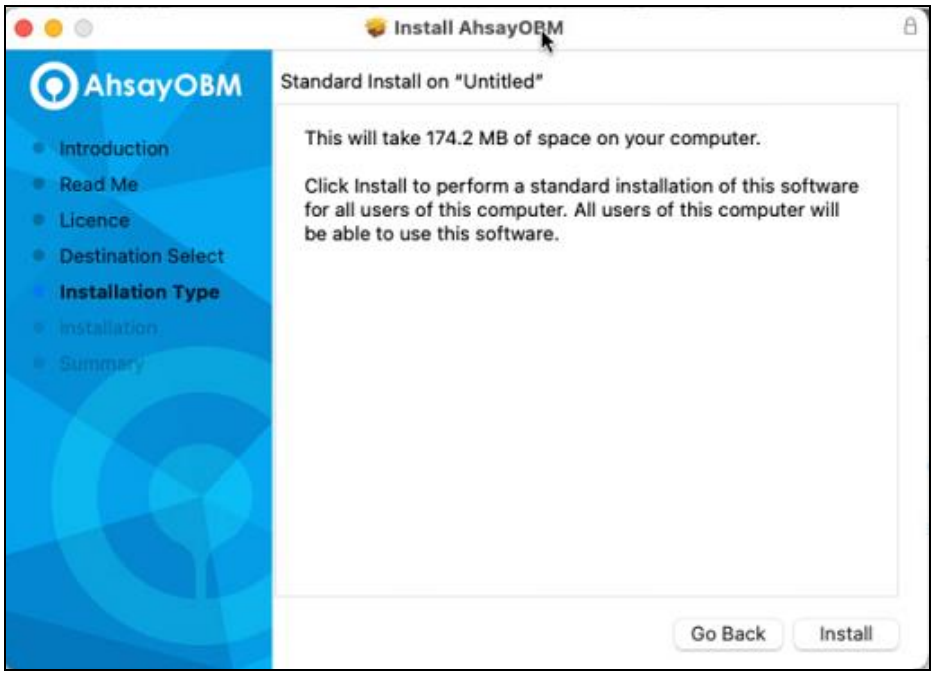
6. Click **Continue** to proceed.



7. Click **Agree** to continue.



8. Click **Install** to continue.

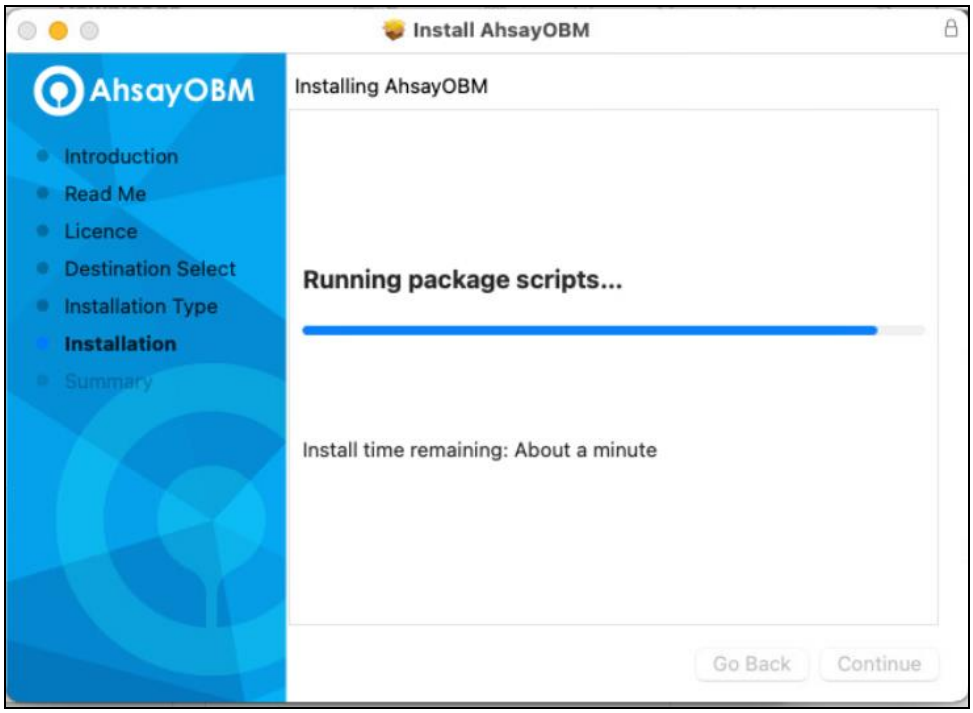


9. Enter your password. Click **Install Software** to continue.



Note:

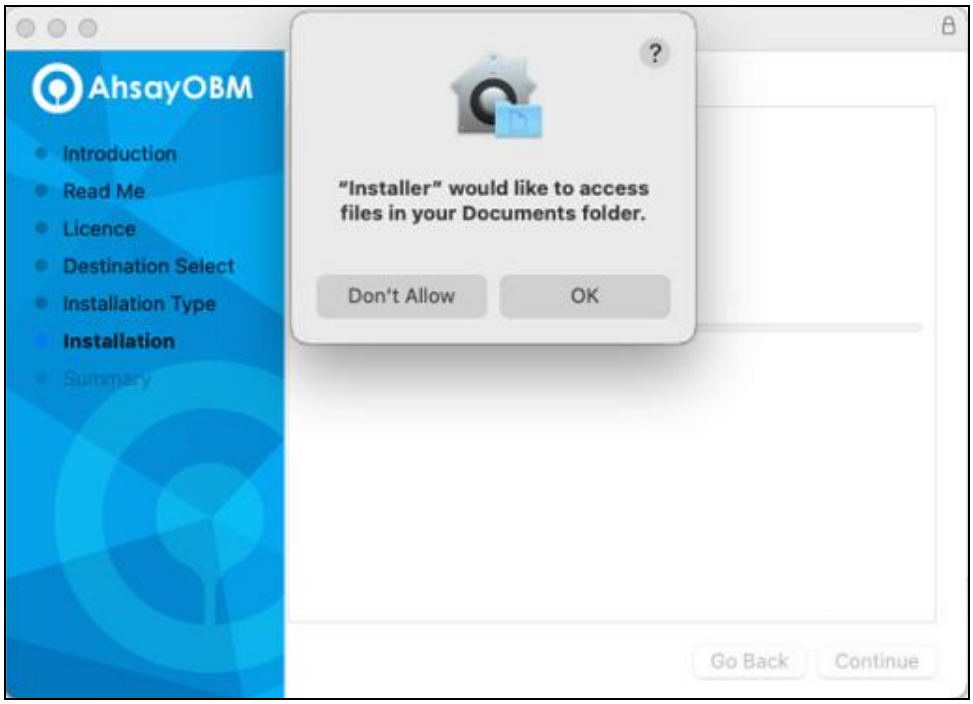
On macOS 10.15 or above during the installation, you will be asked to grant access to the following folders; **Desktop, Documents, and Downloads**. Click **OK** to grant access each time to continue with the install.



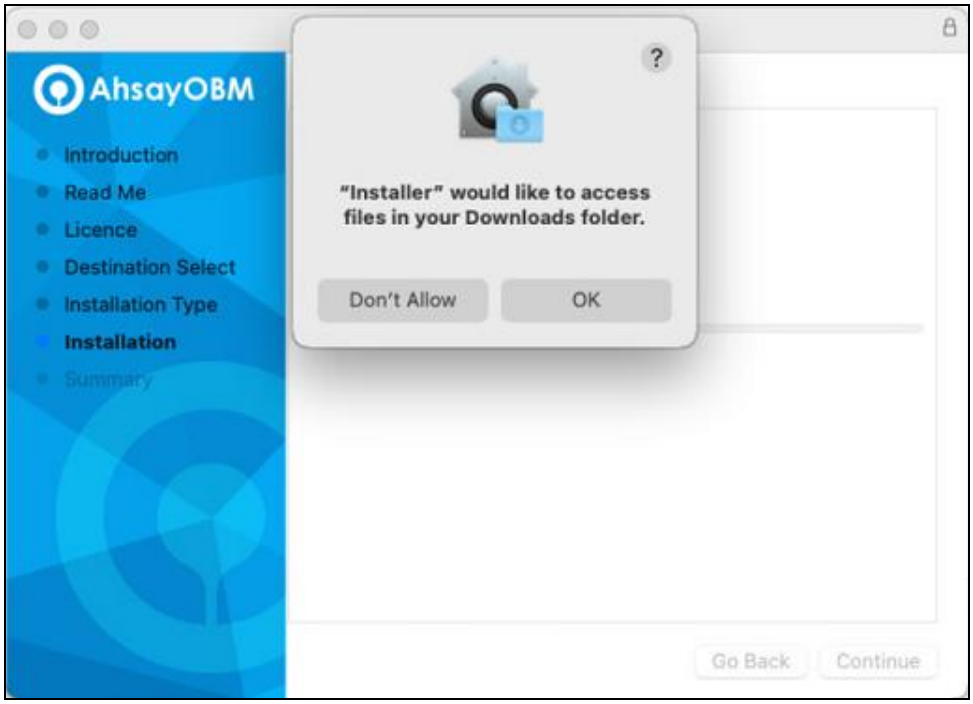
10. Click **OK** to continue (Pop-up shown on macOS 10.15 or above).



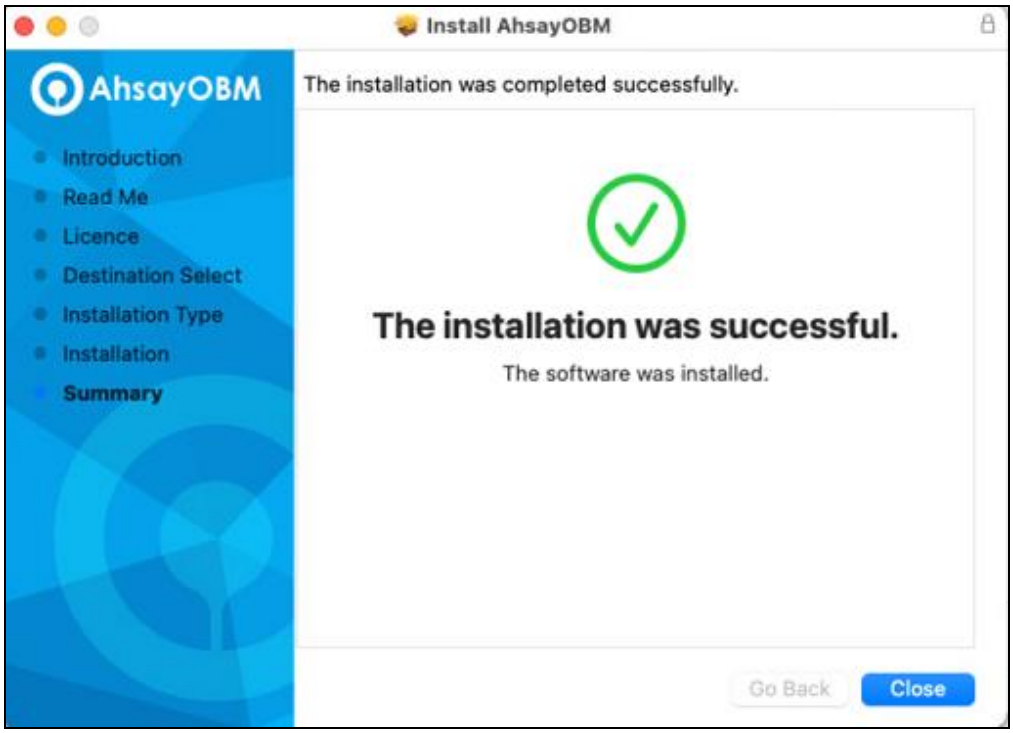
11. Click **OK** to continue (Pop-up shown on macOS 10.15 or above).



12. Click **OK** to continue (Pop-up shown on macOS 10.15 or above).

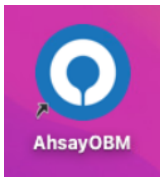


13. Click **Close** to complete installation.

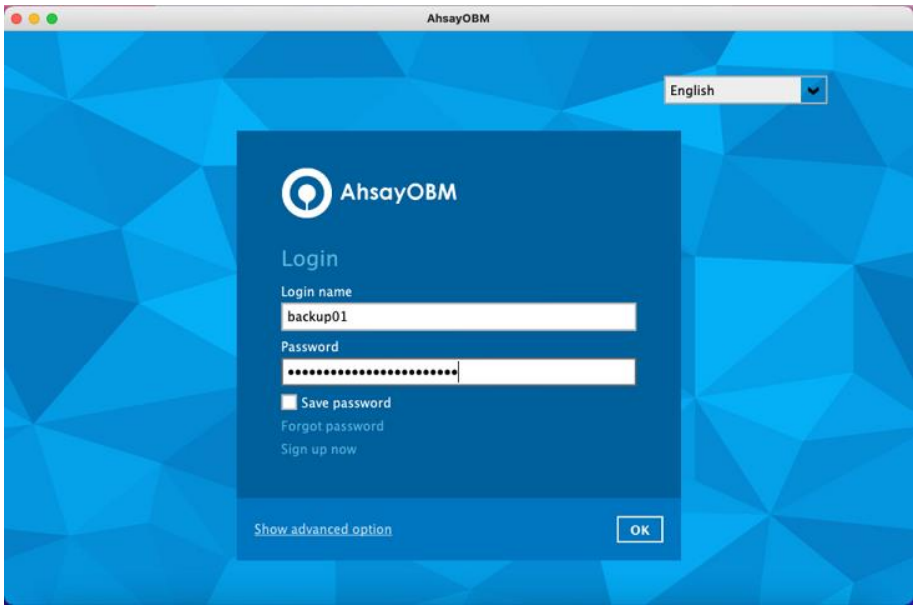


5 Creating a File Backup

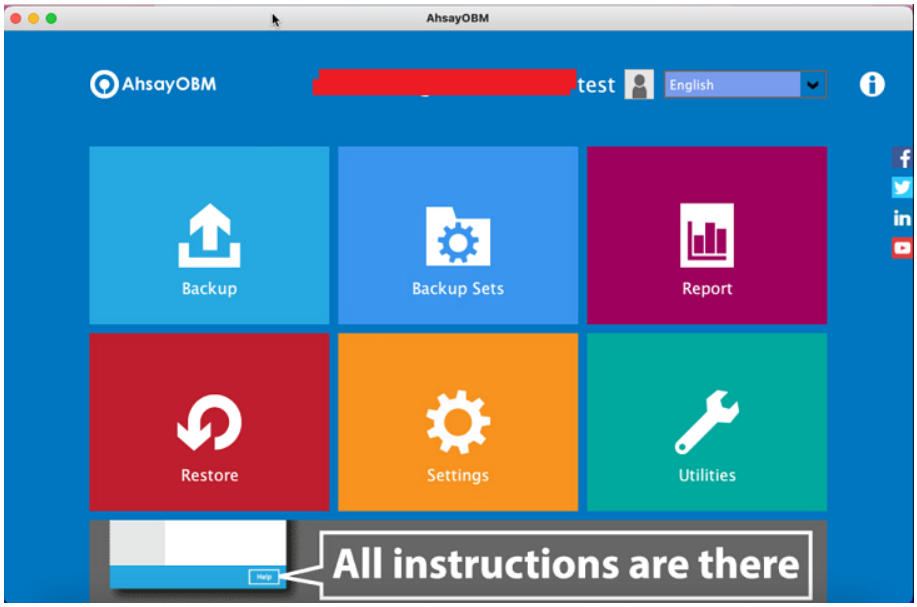
1. Double Click on the icon to start AhsayOBM.



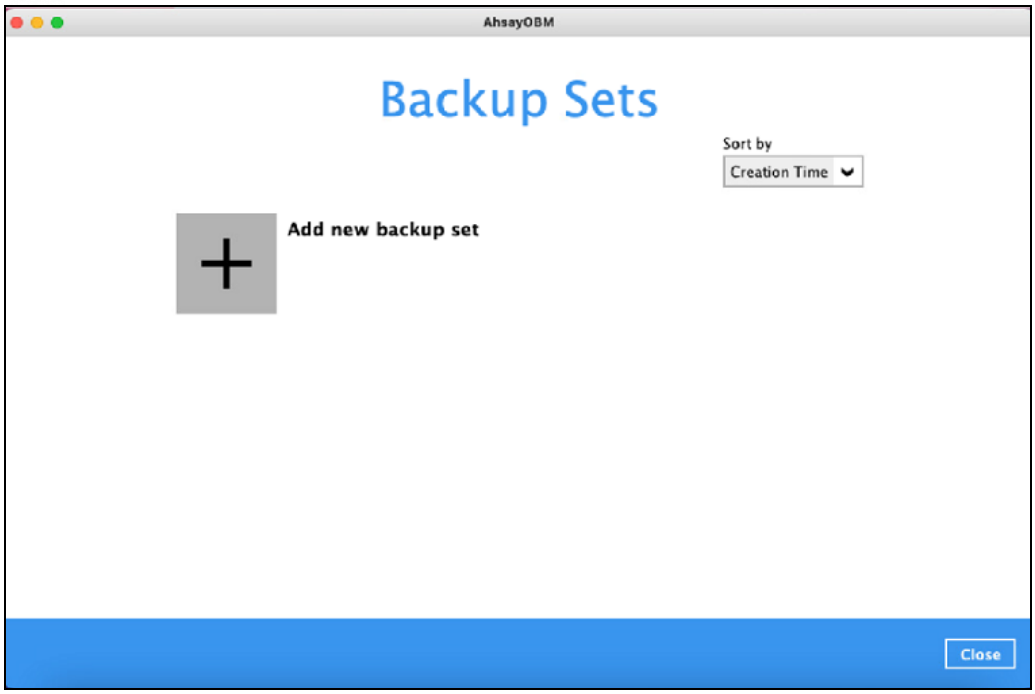
2. Enter the login name and password which was has already been sent to you in the free trial registration email. Click **OK** to continue.



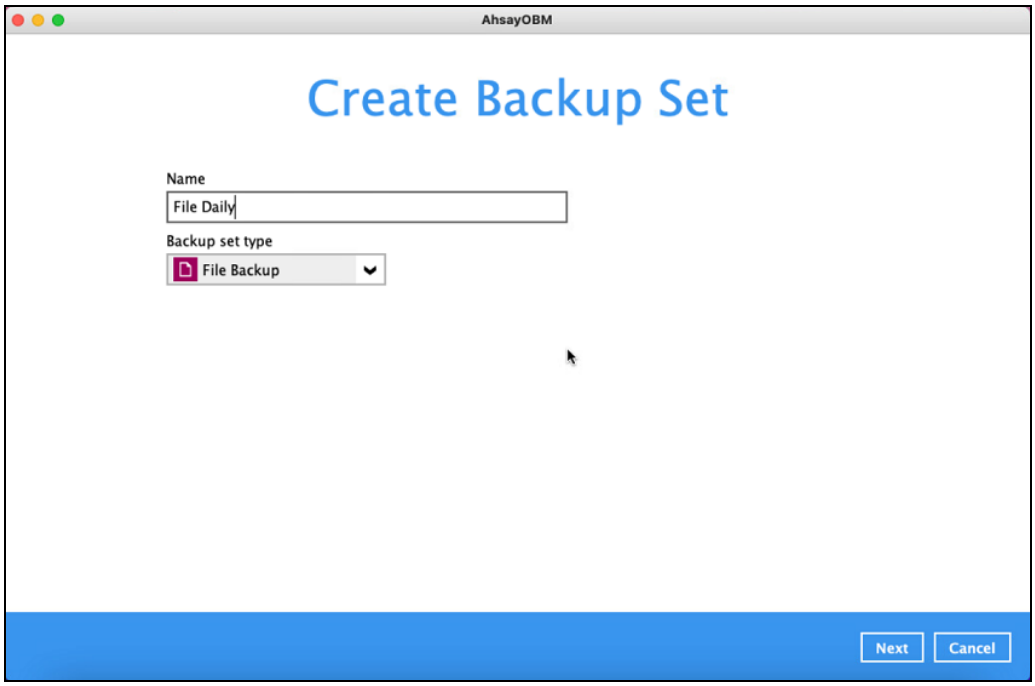
3. After successful login, the main screen will be shown. Click on the **Backup Sets** tile.



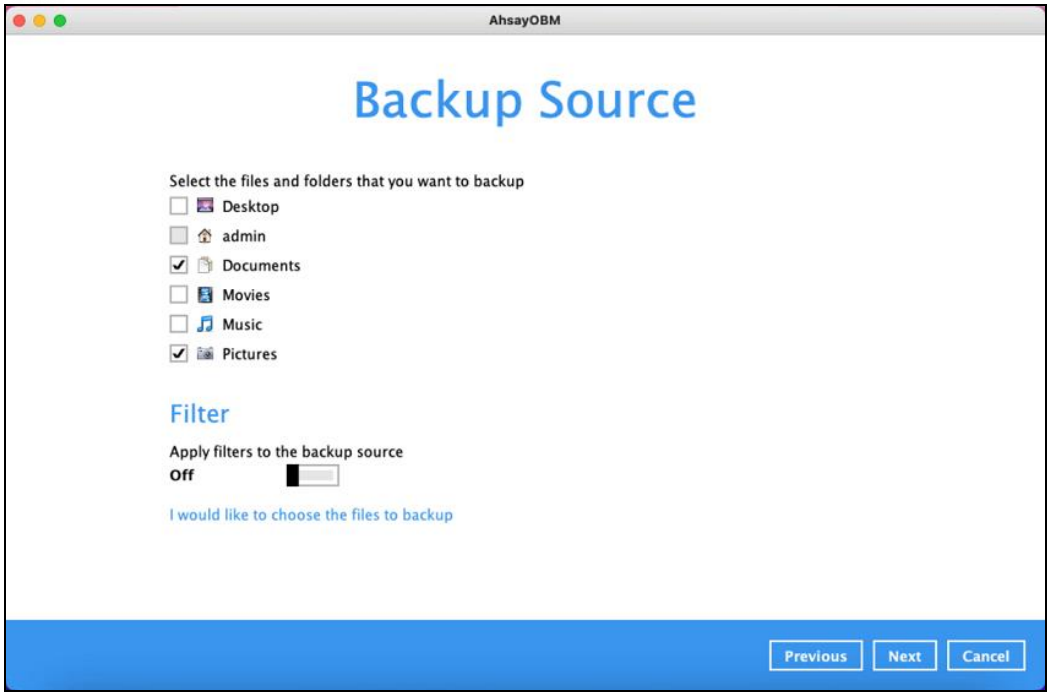
4. Create a new backup set by clicking the “+” icon next to **Add new backup set**.



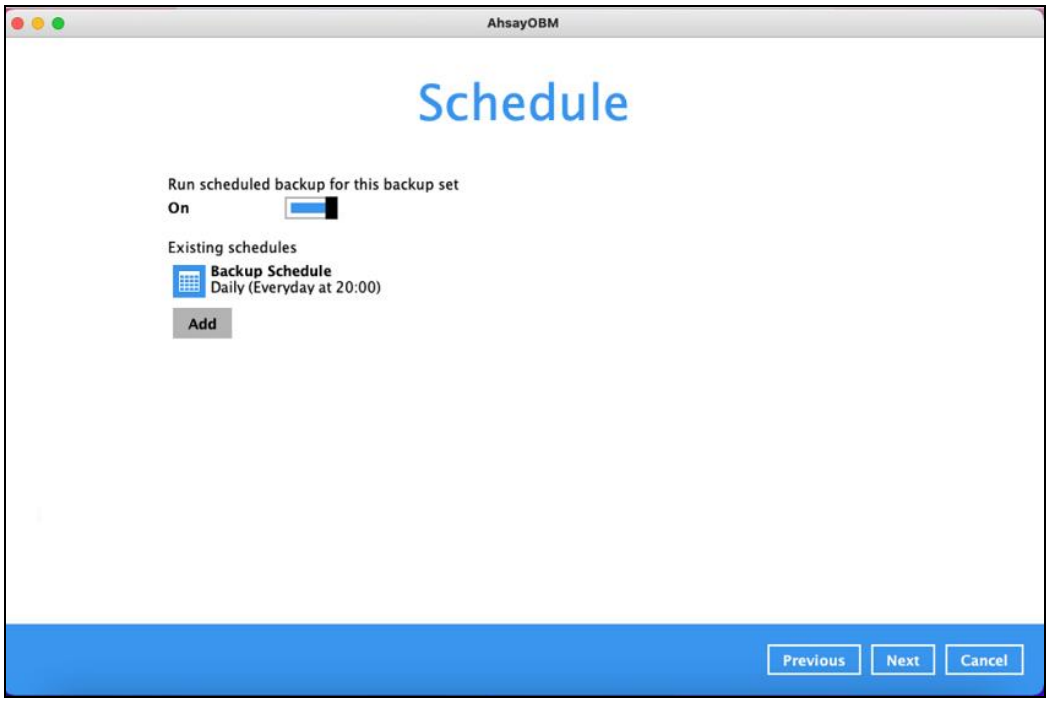
5. Enter the name of your new backup set for example “File Daily”. The select the Backup set type -> **File Backup.** Click **Next** to continue.



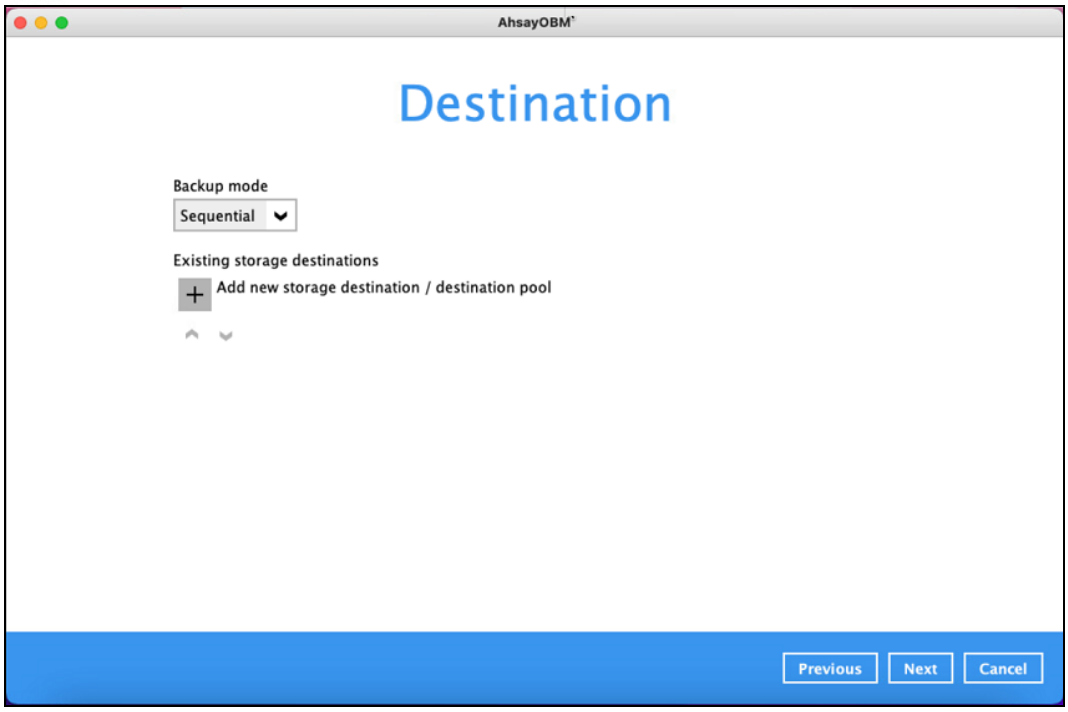
6. Select the files/folders you want to backup, for example **Documents and Pictures** folder. Click **Next** to continue.



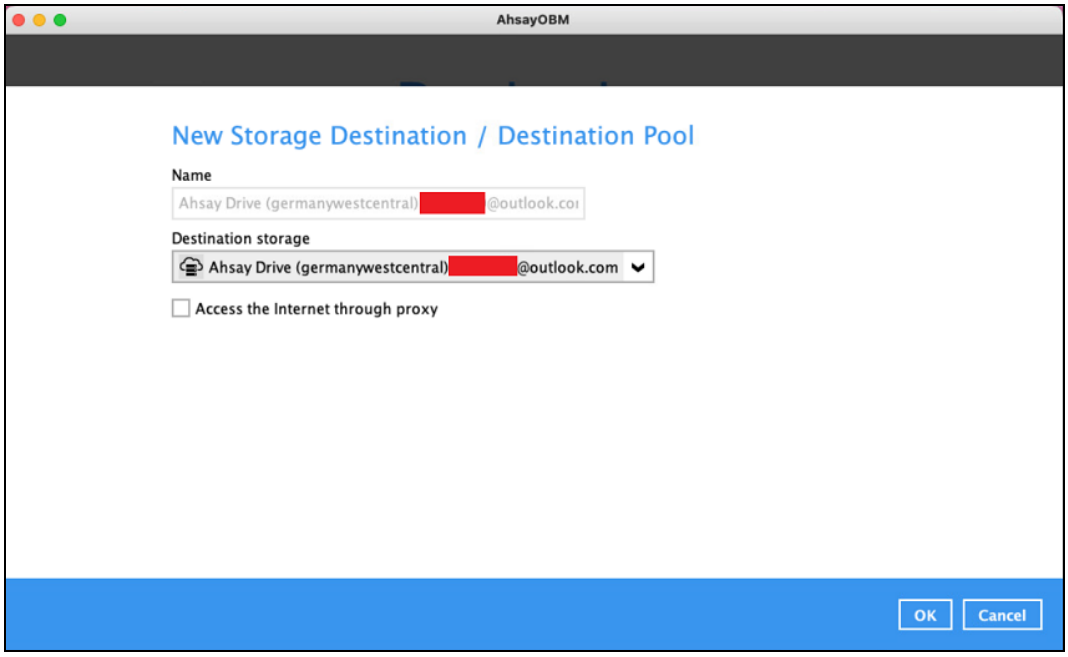
7. Set daily automated backup, the default schedule is 20:00 daily. Click **Next** to continue.



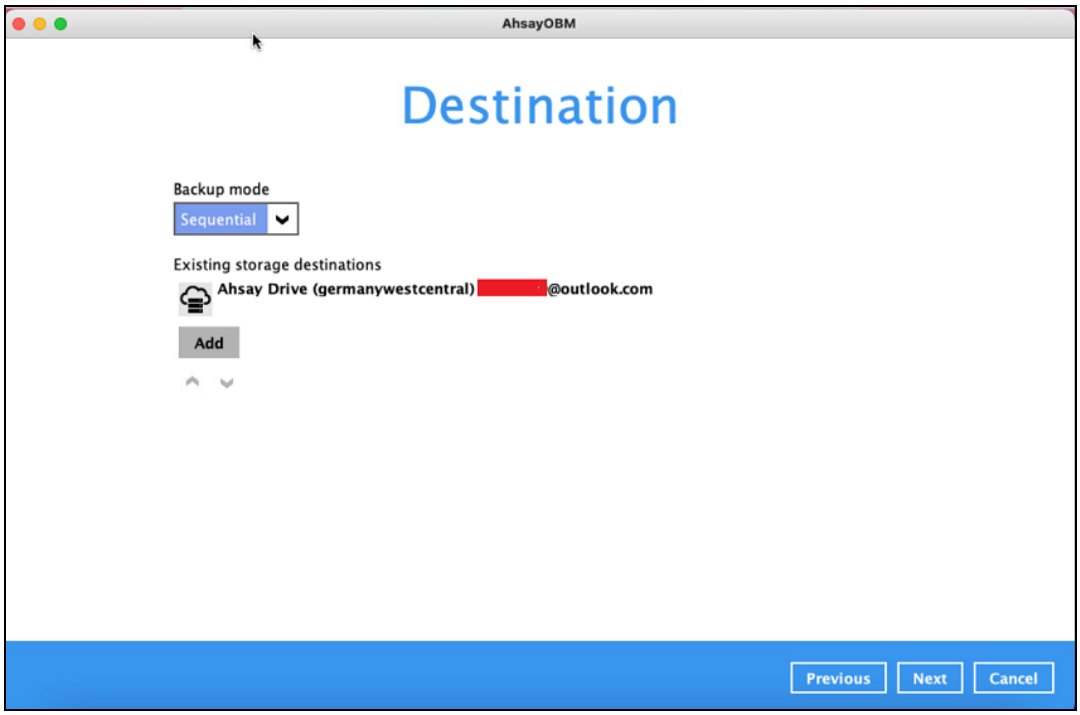
8. Click “+” to where you want your backup data to be stored.



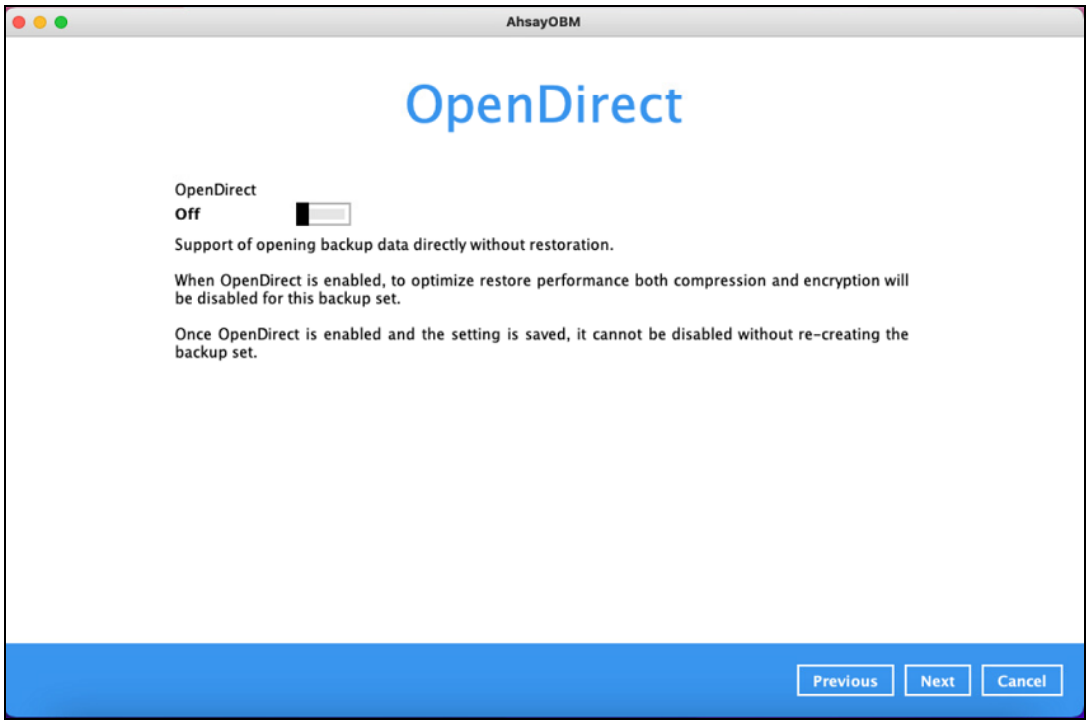
9. Use default storage **Ahsay Drive**. Click **OK** to continue.



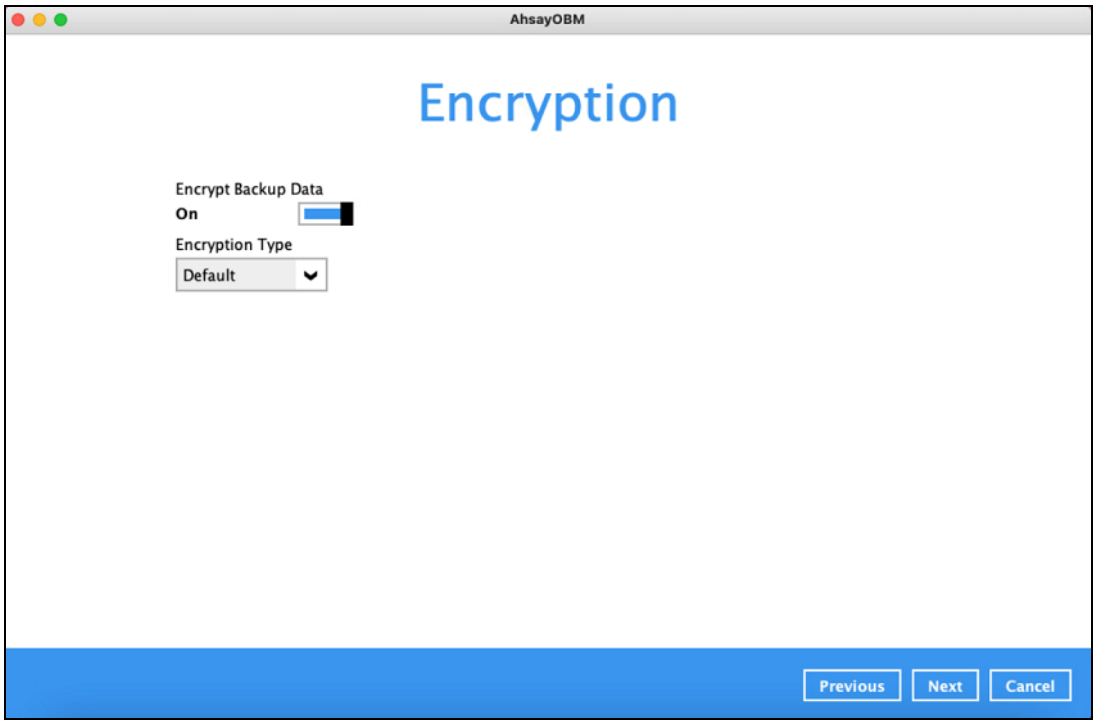
10. Use default setting for backup mode. Click **Next** to continue.



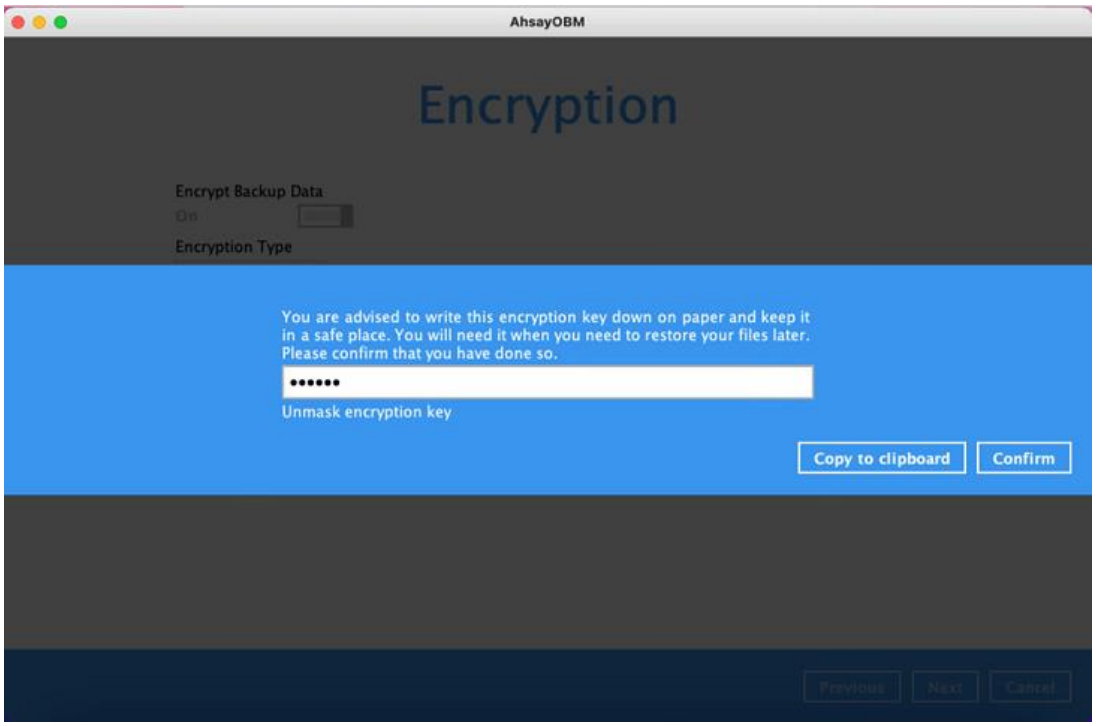
11. Use default setting for Open Direct. Click **Next** to continue.



12. Use default setting for encryption. Click **Next** to continue.



13. Click **Confirm** to continue.



14. Your backup set is created. Click on **Backup now** to start your backup job.

